

Rental Protection Plan Incident Report Guidelines

When you purchase Rental Protection Plan, Yancey Rents waives your responsibility for loss of or damage to the equipment up to the full value of the equipment less applicable deductibles (certain exclusions will void RPP). Please refer to the Rental agreement for specific details and exclusions.

You must fully cooperate with Yancey Rents investigation of any incident involving rental equipment. Such cooperation includes completion of a RPP incident report. An incident report must be completed and provided to Yancey Rents at the time of the incident.

Customer Submission Timeframe Requirements (from Date of Incident):

- Verbal Notification of Incident Time of Incident
- Incident Report 3 Business Days
- Police Report (if applicable) 5 Business Days

If you purchase the Rental Protection Plan, you must complete and submit a RPP Incident report to Yancey Rents within three (3) business days of the incident occurrence.

If a police report was filed, a copy of the police report must be submitted to Yancey Rents within five (5) business days.

All reporting must adhere to the timelines stated. A delay in receiving the Incident Report and other required documentation could result in a denial of coverage under RPP terms.

Please refer to the Terms and Conditions and Rental Protection Plan guide for additional information or contact your local Yancey Rents location.

www.YanceyRents.com

1-844-YNC-RENT

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