



# Liberating Structures

## And when to use them



### Explore Options

**USE TO:** Open a meeting and generate ideas

#### TRIZ

When you are tired of hearing “that’s the way we’ve always done it” and you need to shake things up.



#### WICKED QUESTIONS

When you believe that one project may be advancing at the expense of another.



#### APPRECIATIVE INTERVIEWS

When you need to bring the customer’s perspective to life.



#### IMPROMPTU NETWORKING

When you need to spark deeper connections among attendees.



#### 1-2-4-ALL

When the conversation is stuck or repetitive.



#### CELEBRITY INTERVIEW

To personalize and deepen the experience of an expert.



#### 9-WHYS

At the beginning of any session to confirm and ground everyone in the shared purpose.



#### USER EXPERIENCE FISHBOWL

When a pilot group wants to share progress and inspire others to adopt their approach.



#### SIMPLE ETHNOGRAPHY

When you want to understand how some of your colleagues are getting above average results.



### Explore Strategy

**USE TO:** Discuss and collaborate on strategy with a group



#### ECOCYCLE

When you need to get a higher-altitude perspective of your entire portfolio of projects to understand where to focus.



#### CRITICAL UNCERTAINTIES

When you are launching a new project and want to explore potential strategies.



#### AGREEMENT AND CERTAINTY MATRIX

When you need to break away from analysis paralysis and switch into action mode.



#### INTEGRATED AUTONOMY

For understanding the difference between effective and ineffective meetings.



#### PANARCHY

When you want to allow individuals at different levels to collaborate.



#### SOCIAL NETWORK WEBBING

When you are pushing a change in your organization and you need to understand the flow of information and influence through your organization.



## Explore Relationships



**USE TO:** Examine relationships between people, organizations, information, and ideas

### WHAT I NEED FROM YOU

When teams or functional groups are detached and not aligned.



### GENERATIVE RELATIONSHIPS STAR

When the team is curious to uncover ways to improve.



### 10X10 WRITING

When the team is unsure how to move from ideas to concepts.



### TROIKA

When you believe the team could benefit from sharing and helping each other to build trust and appreciation.



### HEARD, SEEN, RESPECTED

For regular meetings to improve the quality of listening and fostering deeper connections amongst the team



### DRAWING TOGETHER

When there is strong disagreement and lack of alignment on the team.



### SHIFT & SHARE

When you want to support a community of practice and promote peer learning



### HELPING HEURISTICS

When you want to improve interdisciplinary coordination



### CONVERSATION CAFE

When there has been a major change and the team needs to reflect



## Explore Solutions



**USE TO:** Close a meeting, clarify meaning and make decisions

### PURPOSE TO PRACTICE

When you need to prepare a robust plan for an event or initiative.



### WHAT, SO WHAT, NOW WHAT

When the team needs to have a retrospective



### MIN SPECS

When you are giving or receiving an assignment and need to make it clear what is essential for success



### DISCOVERY AND ACTION DIALOG

When you need to inspire those on in the trenches to solve their challenges



### IMPROV PROTOTYPING

When you need to invent and practice new behaviors that break existing habits.



### DESIGN STORYBOARDS

When you need to plan a workshop



### 15% SOLUTIONS

When you are faced with a challenge that requires many people to change.



### 25:10

When you are wrapping up an important meeting with more than 15 attendees



### WISE CROWDS

When you want a healthy alternative to progress reports and performance reviews

