

CUSTOMIZED SOLUTIONS. VALUE WITHOUT COMPROMISE. **THAT'S A CVA.**



CAT CUSTOMER VALUE AGREEMENT (CVA) OVERVIEW AND BENEFITS

HASSLE-FREE OWNERSHIP

- » Price transparency through annual flat rate with renewal options
- » Flexible payment terms
- » Peace of mind with complete engine protection

HASSLE-FREE MAINTENANCE

- » Achieve engine maintenance optimization
- » Unlock planned maintenance efficiencies with the right repair the first time
- » Lab analyzed SOS reports to track important engine and machine wear trends

PEACE OF MIND FROM EQUIPMENT HEALTH MANAGEMENT

- » Predictive Maintenance Services enabled by Cat Asset Intelligence
- » Troubleshoot issues onsite with the Cat Inspect App
- » Easy access to asset information via My.Cat.Com

SECURITY OF EXPERT DEALER SUPPORT

- » 24/7 customer support
- » Expert information at your fingertips to schedule and execute your planned maintenance
- » Instructor-led customer training

Keeping your vessel running is key to your success. With CVAs, you have individualized solutions, ranging from traditional parts and services to connected technologies and more

- + **MINIMIZE OPERATING COSTS**
KNOW YOUR BUDGET AND BEST PRACTICES TO HELP IT
- + **UPTIME**
KEEP RUNNING. KEEP MOVING.
- + **TOTAL CARE**
WE MONITOR YOUR SYSTEMS. YOU DRIVE YOUR BUSINESS FORWARD.

EASY TO OWN. READY TO RUN. **THAT'S A CVA.**

UP
TO

50%

LONGER COMPONENT
LIFE WITH GENUINE
CAT FILTERS

UP
TO

2x

LONGER ENGINE
WORKING LIFE
WITH CAT FLUIDS

UP
TO

80%

LOWER FUEL INJECTOR
COST PER HOUR WITH
CAT FILTERS

NC POWER SYSTEMS





N C POWER SYSTEMS
MARINE CUSTOMER SERVICE AGREEMENT (CSA)

Customer Service Agreement between N C Power Systems ("DEALER") and _____
("CUSTOMER"), for the following duration unless renewed in writing by both parties:

1 Year ☐ 2 Years ☐ 3 Years ☐ ____ Years ☐

1. Customer agrees to utilize CAT® genuine parts for a minimum of the chosen duration above with N C Power Systems ("DEALER") as well as any 2 out of the 3 following condition monitoring events:

Annual Fluid Analysis (S•O•S) ☐

Annual Inspections (Annual TA1 by Dealer or
Customer Supplied Inspection)* ☐

CAT® Product Link* ☐

*CAT® Inspect app preferred for annual inspection, but not mandatory

*CAT® Product Link includes CAT ET downloads in geographies/applications where PL is not available. Further assessment required upon selection for installation of remote monitoring hardware.

*Additional Extended Engine Warranty (ESC) available upon request

N C Power Systems Representative

Customer Representative

Date: (MM/DD/YYYY)

Date: (MM/DD/YYYY)

