CUSTOMIZED SOLUTIONS. VALUE WITHOUT COMPROMISE. THAT'S A CVA.



CAT CUSTOMER
VALUE AGREEMENT (CVA)
OVERVIEW AND BENEFITS

HASSLE-FREE OWNERSHIP

- » Price transparency through annual flat rate with renewal options
- » Flexible payment terms
- » Peace of mind with complete engine protection

HASSLE-FREE MAINTENANCE

- » Achieve engine maintenance optimization
- » Unlock planned maintenance efficiencies with the right repair the first time
- » Lab analyzed SOS reports to track important engine and machine wear trends

PEACE OF MIND FROM EQUIPMENT HEALTH MANAGEMENT

- » Predictive Maintenance Services enabled by Cat Asset Intelligence
- » Troubleshoot issues onsite with the Cat Inspect App
- » Easy access to asset information via My.Cat.Com

SECURITY OF EXPERT DEALER SUPPORT

- » 24/7 customer support
- » Expert information at your fingertips to schedule and execute your planned maintenance
- » Instructor-led customer training

Keeping your vessel running is key to your success. With CVAs, you have individualized solutions, ranging from traditional parts and services to connected technologies and more

- + MINIMIZE OPERATING COSTS

 KNOW YOUR BUDGET AND BEST PRACTICES TO HELP IT
- + **UPTIME**KEEP RUNNING, KEEP MOVING.
- + TOTAL CARE

 WE MONITOR YOUR SYSTEMS. YOU DRIVE YOUR
 BUSINESS FORWARD.

EASY TO OWN. READY TO RUN. THAT'S A CVA.

UP 50%

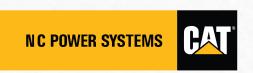
LONGER COMPONENT LIFE WITH GENUINE CAT FILTERS UP ZX

LONGER ENGINE WORKING LIFE WITH CAT FLUIDS UP **80**%

LOWER FUEL INJECTOR
COST PER HOUR WITH
CAT FILTERS

NC POWER SYSTEMS





N C POWER SYSTEMS MARINE CUSTOMER SERVICE AGREEMENT (CSA)

	Customer Service Agreement between N C Power Systems (DEALER") and("CUSTOMER"), for the following duration unless renewed in writing by both parties:
	1 Year
1.	Customer agrees to utilize CAT® genuine parts for a minimum of the chosen duration above with N C Power Systems ("DEALER") as well as any 2 out of the 3 following condition monitoring events:
	Annual Fluid Analysis (S•O•S)
	Annual Inspections (Annual TA1 by Dealer or Customer Supplied Inspection)*
	CAT® Product Link*
	*CAT® Product Link includes CAT ET downloads in geographies/applications where PL is not available. Further assessment required upon selection for installation of remote monitoring hardware. *Additional Extended Engine Warranty (ESC) available upon request
	N C Power Systems Representative Customer Representative
	Date: (MM/DD/YYYY) Date: (MM/DD/YYYYY)